



**AUTOMOBILE CLUB
ASSOCIATION**

MOBILITY FIRST

MEMBER OF





>>> INDEX

AUTOMOBILE CLUB ASSOCIATION

- 4 / About us
- 7 / Services for individuals
- 11 / Services for professionals
- 12 / Automobile Club Prevention Training Courses

MOBILITY

- 15 / The Automobile Club Association defends individual mobility
- 16 / The Automobile Club Association and its commitment to improving road safety
- 19 / The Automobile Club Association works in favor of responsible mobility
- 20 / The Automobile Club Association works in favor of individual mobility at an acceptable cost for all, which is essential in order to preserve people's mobility
- 22 / The Automobile Club Association and motorsports
- 23 / The Automobile Club Association's communication media

>>> The ACA: the association defending motorists and individual mobility

Mobility is a key component of our quality of life. It is an essential tool for economic growth.

As the Automobile Club Association's mission is to address its members' concerns on a daily basis, it benefits from an in-depth expertise when it comes to mobility: educational road safety programs, public awareness campaigns roadside assistance and legal assistance and protection services, the management of driving schools

This direct contact with road users and public authorities has made the Automobile Club Association the legitimate representative of road users whose interests it defends, whilst seeking to enhance the social benefits resulting from greater road safety, better consumer protection, better protection of the environment and the promotion of sustainable mobility for all.

This document describes both the Automobile Club Association's main objectives in terms of mobility as well as the services provided to its 800 000 members.

Whatever pressures may be brought to bear on them, individuals will keep wanting to move around easily and at an affordable cost, and will always seek out the best ways to achieve this.

As a member of the Fédération Internationale de l'Automobile (FIA), the Automobile Club Association is determined to work over the long-term with its Automobile and Touring Club counterparts, with its private and institutional partners and in concert with public authorities, in order to achieve accessible, sustainable and safe mobility for all.



"Together, let's put Mobility first !"

Didier BOLLECKER
ACA's Chairman

>>> Automobile Club Association: about us

Chaired by Didier Bollecker, the Automobile Club Association (ACA) is a nonpolitical organization that deals with all mobility-related issues and, in parallel, provides multiple services to road users, and more notably to its 800 000 members.

Born in April 1900 with the emergence of the car, the ACA stood as a pioneer for many years : implementation of the first road signs, issuance of the rare automobile driving “ certificates of proficiency ”.

For several decades, the Automobile Club Association was the sole organization entitled to issue driving licenses. Today, as the result of the merger of more than 20 regional clubs, the ACA stands as the legitimate representative of all motorists and roads users in France.

The ACA knows how to get its voice heard : implementation of a technical inspection of vehicles towards the end of the eighties, acceptance of independent crash-tests by car manufacturers, technical inspections of infrastructures, modifications to the points system on driving licenses, creation of advisory commissions made up of users.

Besides its institutional role, the ACA provides motorists with numerous services (legal protection, roadside assistance, travel, insurance), conducts awareness and training programs for motorists, organizes self-assessment workshops for seniors, offers road safety training programs for individuals and businesses and runs license point recovery courses.

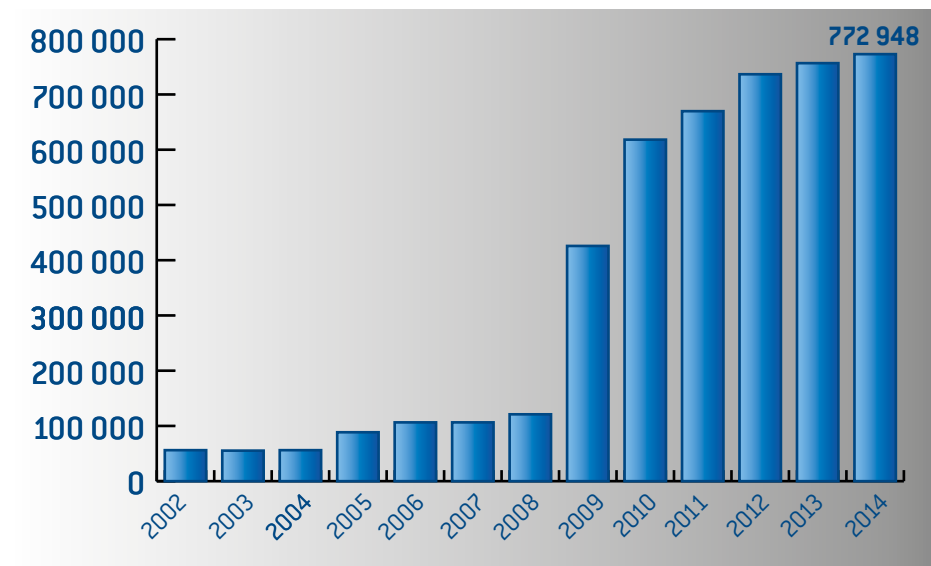
Thanks to its 6 training centers in France, Automobile Club Prévention, an ACA subsidiary, is a leading company in occupational road hazard prevention and management (diagnostics, prevention plans, preventive driving courses).

The Automobile Club Association is a member of the Fédération internationale de l'Automobile (FIA) which includes 223 organizations worldwide and represents over 70 million members and their families.

The Automobile Club Association therefore naturally relays the global campaigns conducted by the Fédération Internationale de l'Automobile such as :

- “ Make Cars Green ”, to promote eci-driving,
- “ Action for Road Safety ” and “ Save Kids Live ” to promote worldwide road safety.

In France, the Automobile Club Association relays the actions launched and developed jointly in Europe by Automobile and Touring Clubs, such as EuroNCAP, (crash-tests), EuroTAP (tunnels assessments), EuroRAP (roads assessments), as well as assessment programs on the quality of public transportation, pedestrian crossing safety, park-and-ride facilities, road signage quality and visibility, roadwork sites' safety, the quality and safety of motorway service areas.



Number of ACA Members from 2002 to 2014



***“ We play a key
role in defending
and protecting
the interests of
all road users. ”***

Claude BIDEAUX
ACA's Deputy Chairman





“ Our motorists have duties but they also have rights. Our role is to make sure of this. ”

Claude POLIDORI
Deputy Chairman Rhône



>>> The services of Automobile Club Association offered to individuals



The Automobile Club Association provides its members with many services enabling them to preserve their mobility as well as their license via various membership packages.

DEFENDING DRIVING LICENCES



Point Recovery Course

- One free point recovery course per year.
Conditions: the member's points balance must be under or equal to 6 points and the member must have lost at least 1 point over the course of his membership period;

Post license driving course

- 2 hour track driving sessions aimed at preventing road hazards.
- Refresher courses on traffic laws.
- Mobility workshops for experienced drivers.

Joker Service

- Should the member be unable to drive, we handle the repatriation (Joker taxi), the searching for (Joker impound) or the securing (Joker immediate driver's license removal) of his vehicle.

DEFENDING THE MOTORIST



Representing Road Users

- Defending the interests of road users as well as prevention at national and international levels.

Legal Assistance

- Personalized legal advice pertaining to automobile-related issues in order to inform members of all applicable laws and existing recourses in case of dispute.
- Free verification of automobile-related quotes and invoices.

Legal Protection

- The Automobile Club Association legal advisors assist members and intervene in order to help them settle their automobile-related disputes.
- The ACA contributes to the expert costs and covers the lawyers' fees.

“ We must preserve the mobility of seniors in everyone's interest. ”

Henry BERNARD
Deputy Chairman Forez



TECHNICAL ASSISTANCE



SOS Helping Hand

- Flat tires, locked in, broken, lost or stolen keys, breakdown, fill-up using the wrong fuel, freeze-locked doors, stuck vehicle : 24/7 roadside assistance.

Loan of a courtesy vehicle in case of theft

- In case of theft, loan of a courtesy vehicle for 30 days, free of any distance charge.

France Roadside Assistance

- Roadside assistance service, towing service free of any distance charge anywhere in France (twice yearly per member).
- Extended breakdown assistance with possibility of either accommodation, repatriation or loan of a courtesy category 3 courtesy vehicle (three days per event).
- Guaranteed 20 € discount on compulsory technical check-up in ACA's partnered centers.

Europe and World Assistance

- Worldwide technical and medical assistance.



Jean-Claude DAVID
Deputy President Auvergne

“ The ACA's fundamental mission consists in favoring and promoting freedom of movement. We play a key role by defending and protecting user's interests. ”

SERVICES CLUB



SOS Helping Hand

- Financial Aid in case of collision with big game, vehicle broken into, luggage theft.

Club information and services

- Advice on mobility abroad.
- Customs log book.
- Members benefit from the benefits offered by foreign Automobile Clubs when traveling.

Partner discounts (non exhaustive list)

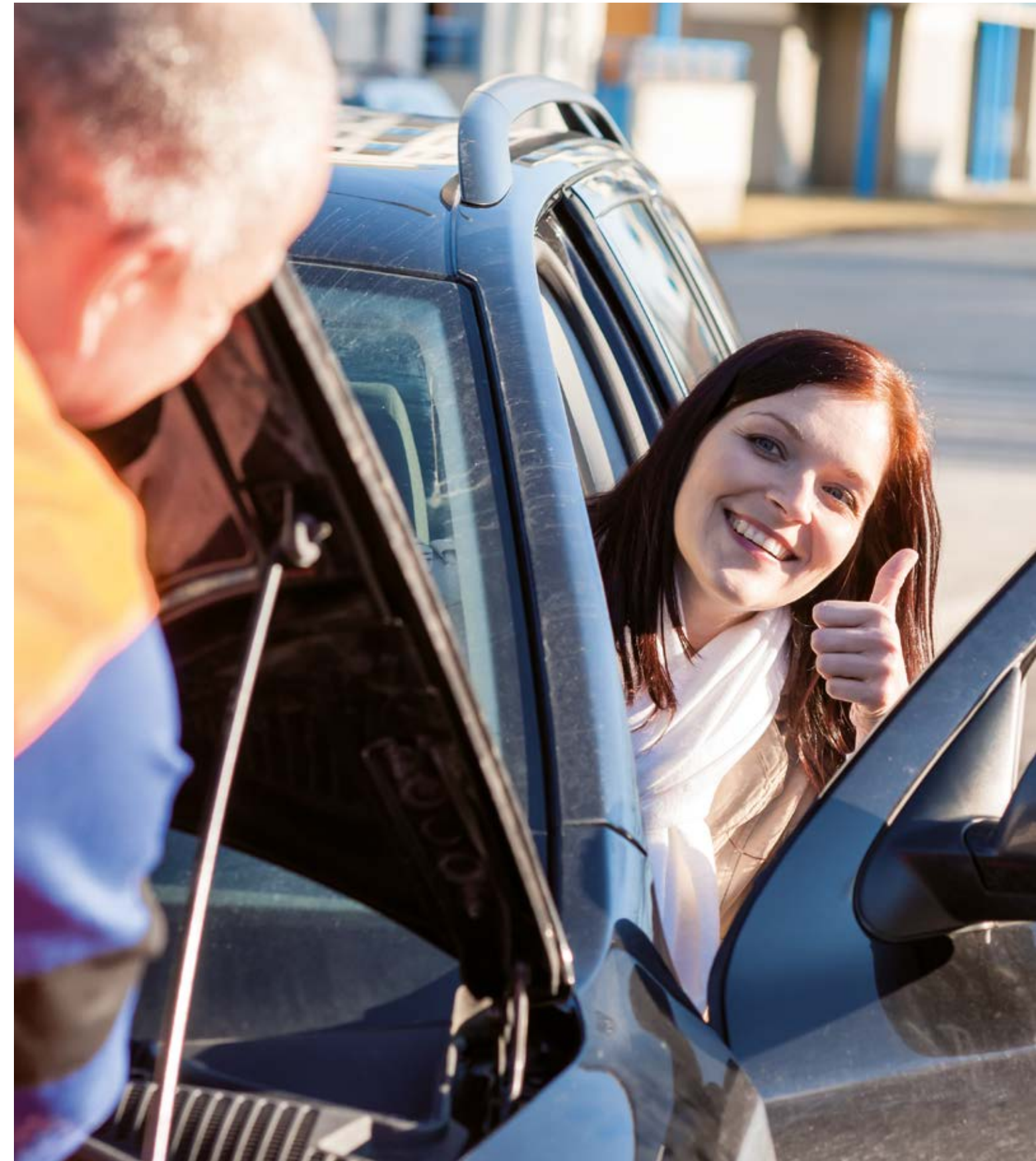
- Avia : refund (cash-back) of 2 cts per liter of fuel, 5% off on store products and the car-wash.
- Show your Card ! program : discounts abroad throughout the world.
- Automobile Club Advantages : refund on part of online purchase.
- Euromaster : 7% off on tires.
- 10 to 20 % off on technical check-ups at Dekra-Norisko's.
- Automobile Club Voyages : for example 10% off at VVF Villages, 25% off at Pierre&Vacances, 7% off from MSC Croisières.

Spouse and family extension

- The spouse as well as any persons belonging to your tax household benefit from services included in the member's subscription.

Autoclub Assurance

- The ACA has set up its own and independent insurance brokerage firm in order to offer preferred rates on guarantees that truly fit members' (or non-members) needs, whether for automobile, motorcycle, camping-car, vintage vehicle, housing or health insurance.



>>> Services of Automobile Club Association for professionals

The Automobile Club Association services are not only designed for individuals but also for companies, works councils, communities.

MOBILITY PRO CONTRACT FROM SMALL BUSINESSES TO BIG GROUPS

- Specific protection of the legal representative in terms of liabilities pursuant to violations committed by staff.
- Automobile-related legal assistance and protection : advice and protection offered by our specialized legal department, acting completely independently.
- Expert and lawyer fees are covered if necessary.
- Management of point recovery courses.

MOBILITY PREVENTION CONTRACT

- Business-related road hazard : all types of journeys included (assignment-related and home-work commute).
- Single risk assessment document (online questionnaire and results thoroughly explained by our specialists).
- Diagnosis, development and implementation of the potentially required :
 - Safety event
 - Training
- Prevention Plan.
- All information pertaining to effective legislation in relation with in-company road hazard management.
- Post incident interviews with a specialized consultant.

ON-SITE STAFF VEHICLE CHECK-UPS

- Inspection of essential points and indicators of vehicle condition (tires, beam, break fluid and pollution).
- Whenever possible, adjustments are performed on location.
- The owner of the vehicle is given a report sheet and the company is provided with a statistical report for the inspected vehicle fleet.

ROAD SAFETY AWARENESS AS EARLY AS THE AGE OF 6

- The educational and recreational course is offered to schools, town halls, organizations, works councils, insurance companies, dealerships, big retailers, etc.
- Based on their age and following to a theoretical course on traffic laws, young drivers test their skills on a safe track behind the wheel of electric karts, scooters or buggies.
- Each participant gets a mini license.

For all information or quote request:
entreprise@automobileclub.org



Patrick JOUBERT
Deputy Chairman
Franche-Comté

“ Road hazard is a major issue for companies. The ACA’s services effectively contribute to its prevention. ”

>>> Automobile Club Prévention Training Courses

Automobile Club Prévention (ACP) offers a range of training courses to individuals and businesses.

Founded in the 1970's by the Elf Antar Oil Company, ACP has been a subsidiary of the Automobile Club Association for the past 10 years.

As a certified training and consulting organization recommended by the French Ministry of Transports, CARSATs, insurance companies and brokers, ACP is a founding member of the Groupement des Préventeurs du Risque Routier (road hazard prevention group) and enjoys a nation-wide presence with 19 regional training and consulting centers, 50 instructors and consultants.

CONDUITE ATTITUDE® TRAINING COURSE

This is ACP's reference course approved by thousands of participants. Throughout the 2-day course, trainees learn how to carry out techniques and attitudes enabling them to :

- assess and memorize day-to-day automobile driving-related hazards ;
- learn how to avoid accident situations ;
- adopt the suitable attitude in emergency situations.

PREVENTION PLAN

For the past 16 years France's sole consulting firm to focus entirely on road hazard prevention, Automobile Club Prevention has become the partner of choice for large corporations, insurance companies, car rental companies and brokers when it comes to setting up their prevention plan.

"CUSTOMIZED ACP TRAINING COURSES"

Based on our consultants' recommendations and integrated into companies' prevention policies, the "customized" courses allow businesses to personalize the messages, the contents, to work on their specific hazards, as well as to integrate driving as a full-fledged part of the professional mission.

I.E. : Utility Vehicle courses with loading and stowage workshops, maneuvering courses, two-wheel courses, (motorbike, bicycle), electric vehicle courses, awareness events with personalized workshops.

For all information or quote request:
www.acprevention.fr



"At work, on the road is where people die the most. ACP is a key player when it comes to in company road hazard prevention ."

**Jean-Philippe
MONNATTE**
Automobile Club
Prévention Chairman



>>> The Automobile Club Association defends individual mobility

The ability for people to travel around easily stands among the most significant features of modern society.

“ We must pressure policymakers at every level so that individual mobility remains a priority. ”

Simon MIDAL

Executive Vice Président
Paris / Ile-de-France



In a world that is more interconnected than ever, individual mobility remains an essential factor in social, economic and environmental welfare.

It is crucial to our quality of life and greatly contributes to sustainable economic growth.

Today, automobiles remain the favored means of individual mobility, as 83 % of people's transportation is done by car. This proportion has remained stable since 1995.

The users' constant preference for their car has a logical explanation, as, , cars are, almost always, outstanding time-savers and thus significantly improve quality of life.

Use of the car is not the mere result of an irrational and psychological attachment: it is a pragmatic consequence of the benefits it provides, the more simple life it allows in most cases and the access it grants to new activities.

The benefits generated by automobile mobility also induce a cost for society : road accidents, pollution, congestion, noise...

One of the major challenges faced by 21st century society is finding how to reconcile individual mobility needs with the reduction - or even elimination of automobile-related nuisances.

To achieve this, we need to provide travelers with a real choice in terms of mobility.

In other words, allow them to go on safer, more eco-friendly trips : via simple and reliable access to other modes of transportation, the possibility to acquire cleaner and safer cars and lastly, via financial measures that incentivize them to favour cleaner modes of transportation rather than unconditionally sanctioning the use of cars.

“ We must ensure that individual mobility remains accessible and affordable. Clubs play a key role in this respect. ”

Pierre-Yves du FOU

Deputy Chairman Bourgogne



>>> The Automobile Club Association is committed to improve road safety

Road accidents account for over 1 million deaths and 50 million injured annually throughout the world.

Despite the significant progress made in Europe over the past few decades, road accidents still claim the lives of nearly 40,000 people every year including nearly 4,000 in France.

Here too, a lot remains to do to reduce the death toll and casualties on the roads.

Beyond the high emotional and financial burden on the families affected, road accidents also generate an overall social and economic cost that is equivalent to 1 to 3 % of the GDP for most countries. In France, this annual cost adds up to over 25 billion Euros.

Improving road safety stands among the ACA's top priorities.

ABOUT BEHAVIOUR

Emphasis must be placed on inexperienced drivers, as they, as a group, are exposed to high risks.

Public authorities should follow the example of other European countries that have already implemented post-driving license training courses enabling inexperienced drivers to improve their perception of road traffic, self-assessment and aptitudes.

ABOUT VEHICLE

By 2025, most of the new vehicles sold in the world will be fitted with a connection system allowing the development of booking and localization services, and access to applications pertaining to, for instance, vehicle maintenance, which will reduce the number of untimely breakdowns.

The fast roll-out of eCall technology could contribute to saving up to 4,000 lives in Europe.

The gradual automation of vehicles will play a key role in the improvement of road safety. The major players in the automotive industry foresee the launch of driverless cars for 2025.

An ongoing revolution which will require new adequate legal frameworks.

ABOUT INFRASTRUCTURE

The EuroRAP program, a European roads grading-system launched upon the initiative of Automobile Clubs at the European level, raises public awareness and provides road planners and road network engineers with reference information on their safety performance.

The ACA's requests should lead, in the short and medium-term, to the implementation of a EuroRAP - specific process in France for both national and departmental roadways

An audit on road infrastructures demanded by the ACA would make possible the elimination and protection of lateral obstacles as well as the implementation of consistent speed limitations everywhere, within the framework of the "Juste Vitesse" (Right Speed) program championed by ACA. (www.moiJV.com).



"The Automobile Club Association actively supports FIA's the Road to 2025 program seeking to promote fair, intelligent and affordable mobility."

Christian GERONDEAU
Deputy Chairman in charge of
Mobility and the Environment



Alain JARLAUD
Deputy Chairman
Champagne-Ardenne

"Each month, road accidents claim the lives of about 250 people. That is the equivalent of a monthly medium-haul plane crash in near general indifference. It is time to act !"

>>> The Automobile Club Association pushes for responsible mobility

Today's automobiles are cleaner and more fuel efficient than ever thanks to technological advances that allow the decrease of toxic and CO₂ emissions per vehicle.

Motorists are also increasingly aware that greater environmental performance also rhymes with lower cost of use and lower taxes.

Setting ambitious goals for the reduction of CO emissions to be met by 2025 will boost innovation and benefit society as a whole.

This also supposes offering a stable environment in terms of incentivizing measures in order to promote the use of non-polluting technologies and fuels (attractive prices and tax breaks), keeping in mind that individual mobility will remain an essential vector of well-being.

Progress in terms of improved motor vehicles fuel efficiency and environmental performance must continue via measures imposing stricter fuel economy standards and improved driver training in this field.

The ACA raises the awareness of motorists, businesses and public authorities on the major role eco-driving can play towards reducing fuel consumption.

“ Major mobility progress can be achieved by encouraging intermodality through the development of new technologie. ”

Jean-François PORNIN
Deputy Chairman Centre



>>> The Automobile Club Association works towards maintaining access to affordable mobility for all, an essential component to individual mobility

Individual mobility is too valuable to be restricted.

We must make sure that access to individual mobility, whether by car or other means, is wide-spread, affordable, flexible, safe and suits everyone's daily needs and requirements.

Individual transportation is a significant component in a person's quality of life.

Tax increases, on top of the costs of owning and using a vehicle, could soon make driving a car too costly a proposition for a large part of the population whilst public transportation does not provide a sufficient alternative for most individuals.

The INSEE places the car-related expenses second only to housing and before food in terms of household expenses, whereas in 1960 the food budget was two and a half times higher than that of transportation.

Every year, the ACA publishes its "Motorist's Budget" to allow anyone interested to monitor the changes in the average spending of French motorists.

Motorists should not have to bear new taxes. On the contrary, a sufficient part of the tax revenue generated

by motor vehicles should be spent on maintaining and improving current infrastructure so as to improve its safety and efficiency. Any change in the taxation structure must be consistent.

Thus, the implementation of the "user payer" principle would only be acceptable to users if it was fiscally neutral, so as to not penalize mobility and, moreover, discourage any evolution towards fuels and vehicles.

The ageing drivers' population will have a major incidence on the evolution of mobility patterns in terms of modes of transportation and vehicle use. In 2025, one third of the European population will be over 65.

Elderly drivers often cut back or stop driving due to concerns regarding their ability to drive or for specific safety-related reasons.

We must implement alternative processes for this age group in order to maintain a high level of social interaction and mobility, two contributing factors to one's quality of life.



"Cars have gradually become the reference mode of transportation, a tool used by all social categories and more especially lower income households living in suburban or rural areas. We play a major role in representing their interests in front of future transportation planning."

Gilbert RAMON
Deputy Chairman Ain



>>> The Automobile Club Association and motorsport

The Automobile Club Association is a member of FIA, which is also the authority that rules motorsports worldwide.

In that capacity, it encourages cars manufacturers to constantly promote innovative technologies, such as energy recovery systems which can then be transferred to cars destined for the consumer market.

Research is constantly undertaken so as to improve vehicle safety, and most innovations in modern cars directly spring from motorsports, which serves as a permanent research laboratory: ABS (Anti-lock Brakes System), ESP (Electronic Stability Control), deformable passenger compartment, airbags, energy recovery when braking...

Granted a consultancy status by the United Nations since 1947, the FIA intervenes within the Work Party on R Traffic Safety (WP 1) and in the United Nations World Forum for Harmonization of Vehicle Regulations (WP 29), which have allowed for the development of improvements in

terms of vehicle safety such as frontal and lateral crash tests, security systems for children, and electronic stability control.

Through these bodies, FIA continues to push for a greater harmonization of vehicle safety and emission standards, such as the modernization of test cycles for light vehicles and the development of a harmonized standard regarding fuel.

But motorsports are also about passion. Through many sports associations tied to ACA on the regional level, dozens of motorsports competitions are organized.

“We must take advantage of technological innovation originating from motorsports so that all motorists can benefit from it.”

Gérard BLOTTIERE
Deputy Chairman
Normandie et Poitou-Charentes



“I am a member of ACA. Are you ?” Sébastien Loeb



>>> ACA's communication media

L'ACA in the press

- The ACA's actions and positions are relayed in the press on a regular basis, at both regional and national levels.



L'Automobiliste, the members' magazine

News magazine available by subscription: Automobile tests and the latest news, information the rights of road users, regional news, training course dates...



Website www.automobile-club.org

- Compatible with all devices: computer, tablet, smartphone.
- The maximum amount of information in the minimal amount of time : all the latest Club, automotive, legal, road safety related news, advice on vehicle maintenance, on the purchase, the sale of your vehicle, the price of fuel, as well as the online shop for car equipment, Customs Log...
- In “My Account”: all the information concerning the member, his membership, exclusive legal information and access to partner discounts.



The ACA is also active on social networks

- Facebook:  Devenez Fan ! 
- Twitter:  @lautomobileclub

L'ACA publishes a blog for all motorists

- www.autoblogger.fr





Juillet 2015 ©ACA 2015. Tous droits réservés / Crédits photos : Fotolia - Shutterstock - ACA

HEAD OFFICE

38 avenue du Rhin - CS 80049 - F - 67027 Strasbourg Cedex
Tél. +33 9 70 40 11 11

PARIS OFFICE

9 rue d'Artois - 75008 Paris
Tél. +33 1 40 55 43 00

info@automobile-club.org | www.automobile-club.org

