



L'ACA

THE ASSOCIATION DEFENDING MOTORISTS AND INDIVIDUAL MOBILITY

Mobility is a key component of our quality of life. It is an essential tool for economic growth.

As the Automobile Club Association's mission is to address its members' concerns on a daily basis, it benefits from an in-depth expertise when it comes to mobility: educational road safety programs, public awareness campaigns, roadside and legal assistance, protection services and the management of driving schools.

This direct contact with road users and public authorities has made the Automobile Club Association the legitimate representative of road users whose interests it defends, whilst seeking to enhance the social benefits resulting from greater road safety, better consumer protection, better protection of the environment and the promotion of sustainable mobility for all.

This document describes both the Automobile Club Association's main objectives in terms of mobility as well as the services provided to its 1 350 000 members.

Whatever pressures may be brought to bear on them, individuals will keep wanting to move around easily and at an affordable cost, and will always seek out the best ways to achieve this.

As a member of the Fédération Internationale de l'Automobile (FIA), the Automobile Club Association is determined to work over the long-term with its Automobile and Touring Club counterparts, with its private and institutional partners and in concert with public authorities, in order to achieve accessible, sustainable and safe mobility for all.

| AUTOMOBILE CLUB ASSOCIATION

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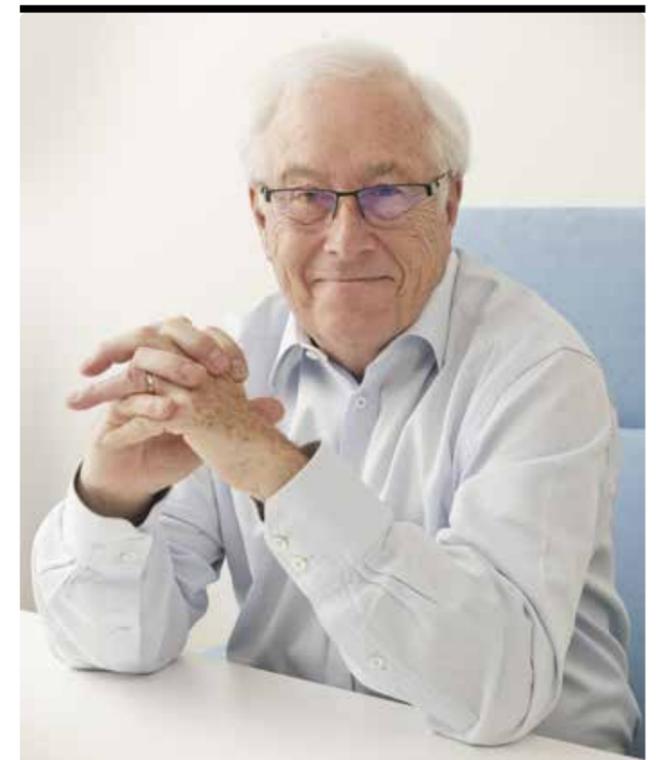
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“Together, let's put Mobility first!”

Didier BOLLECKER
Chairman of ACA

Didier Bollecker





ACA : ABOUT US

Chaired by Didier Bollecker, the Automobile Club Association (ACA) is a nonpolitical organization that deals with all mobility-related issues and, in parallel, provides multiple services to road users, and more notably to its 1 350 000 members.

Born in April 1900 with the emergence of the car, the ACA stood as a pioneer for many years : implementation of the first road signs, issuance of the rare automobile driving “certificates of proficiency”.

For several decades, the Automobile Club Association was the sole organization entitled to issue driving licenses. Today, as the result of the merger of more than 20 regional clubs, the ACA stands as the legitimate representative of all motorists and roads users in France.

The ACA knows how to get its voice heard : implementation of a technical inspection of vehicles towards the end of the eighties, acceptance of independent crash-tests by car manufacturers, technical inspections of infrastructures, modifications to the points system on driving licenses, creation of advisory commissions made up of users.

Besides its institutional role, the ACA provides motorists with numerous services (legal protection, roadside assistance, travel, insurance), conducts awareness

and training programs for motorists, organizes self-assessment workshops for seniors, offers road safety training programs for individuals and businesses and runs license point recovery courses.

Thanks to its 6 training centers in France, Automobile Club Prévention, an ACA subsidiary, is a leading company in occupational road hazard prevention and management (diagnostics, prevention plans, preventive driving courses).

The Automobile Club Association is a member of the Fédération Internationale de l'Automobile (FIA) which includes 220 organizations worldwide and represents over 80 million members and their families.

The Automobile Club Association therefore naturally relays the global campaigns conducted by the Fédération

Internationale de l'Automobile such as :

- “Make Cars Green”, to promote eco-driving,
- “Action for Road Safety” and “Save Kids Live” to promote worldwide road safety;
- “#3500LIVES”.

In France, the Automobile Club Association relays the actions launched and developed jointly in Europe by Automobile and Touring Clubs, such as EuroNCAP, (crash-tests), EuroTAP (tunnels assessments), EuroRAP (roads assessments), as well as assessment programs on the quality of public transportation, pedestrian crossing safety, park-and-ride facilities, road signage quality and visibility, roadwork sites’ safety, the quality and safety of motorway service areas.



*Number of ACA Members from 2013 to 2017
Figures at 31/12*



“We play a key role in defending and protecting the interests of all road users.”

Claude BIDEAUX
Vice Chairman of ACA



THE SERVICES OF AUTOMOBILE CLUB ASSOCIATION OFFERED TO INDIVIDUALS

The Automobile Club Association provides its members with many services enabling them to preserve their mobility as well as their license via various membership packages.

DEFENDING DRIVING LICENCES

Point Recovery Course

- One free point recovery course per year.

Conditions: the member's points balance must be under or equal to 6 points and the member must have lost at least 1 point over the course of his membership period.

Post license driving course

- 2 hour track driving sessions aimed at preventing road hazards.
- Refresher courses on traffic laws.
- Mobility workshops for experienced drivers.

Joker Service

- Should the member be unable to drive, we handle the repatriation (Joker taxi), the searching for (Joker impound) or the securing (Joker immediate driver's license removal) of his vehicle.

DEFENDING THE MOTORIST

Representing Road Users

- Defending the interests of road users as well as prevention at national and international levels.

Legal Assistance

- Personalized legal advice pertaining to automobile-related issues in order to inform members of all applicable laws and existing recourses in case of dispute.
- Free verification of automobile-related quotes and invoices.

Legal Protection

- The Automobile Club Association legal advisors assist members and intervene in order to help them settle their automobile-related disputes.
- The ACA contributes to the expert costs and covers the lawyers' fees.



“Motorists have duties but they also have rights. Our role is to make sure of this.”

Claude POLIDORI
Deputy Chairman Rhône



“We must preserve the mobility of seniors in everyone's interest.”

Henry BERNARD
Deputy Chairman Forez



TECHNICAL ASSISTANCE

SOS Helping Hand

- Flat tires, locked in, broken, lost or stolen keys, breakdown, fill-up using the wrong fuel, freeze-locked doors, stuck vehicle : 24/7 roadside assistance.

Loan of a courtesy vehicle in case of theft

- In case of theft, loan of a courtesy vehicle for 30 days, free of any distance charge.

France Roadside Assistance

- Roadside assistance service, towing service free of any distance charge anywhere in France (twice yearly per member).
- Extended breakdown assistance with possibility of either accommodation, repatriation or loan of a courtesy vehicle (three days per event).
- Guaranteed 20€ discount on compulsory technical check-up in ACA's partnered centers.

Europe and World Assistance

- Worldwide technical and medical assistance.

SERVICES CLUB

SOS Helping Hand

- Financial Aid in case of collision with big game, vehicle broken into, luggage theft.

Club information and services

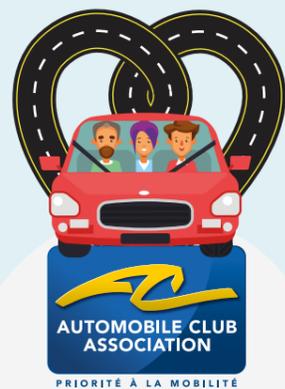
- Advice on mobility abroad.
- Customs log book.
- Members benefit from the benefits offered by foreign Automobile Clubs when traveling.

% Partner discounts (non exhaustive list)

- Show your Card ! program : discounts abroad throughout the world.
- Automobile Club Advantages : refund on part of online purchase.
- Euromaster : 5% off on tires.
- 10 to 20% off on technical check-ups at Dekra-Norisko's.
- Automobile Club Voyages : for example 10% off at VVF Villages, 25% off at Pierre&Vacances, 7% off from MSC Croisières.

Spouse and family extension

- The spouse as well as any persons belonging to your tax household benefit from services included in the member's subscription.



**COVOITURER
EN CHŒUR**
pour une mobilité
RESPONSABLE

AUTOMOBILE CLUBS' CARPOOLING OFFER

A cross-border alliance supporting mobility

- One single database, directly accessible from the Automobile Clubs' websites
- For national or transnational daily commutes (from home to work/studies), of short, medium or long distance
- Accessible to anyone, as driver or passenger, with or without membership of any Automobile Club
- No commission for the Automobile Clubs
- Directly free and negotiated prices between the driver and its passenger

www.automobile-club.org/covoiturage

“The ACA's fundamental mission consists in favoring and promoting freedom of movement. We play a key role by defending and protecting user's interests.”



Jean-Claude DAVID
Deputy Chairman Auvergne



THE AUTOMOBILE CLUB ASSOCIATION DEFENDS INDIVIDUAL MOBILITY

The ability for people to travel around easily stands among the most significant features of modern society.

In a world that is more interconnected than ever, individual mobility remains an essential factor in social, economic and environmental welfare. It is crucial to our quality of life and greatly contributes to sustainable economic growth.

Today, automobiles remain the favored means of individual mobility, as 83% of people's transportation is done by car. This proportion has remained stable since 1995.

The users' constant preference for their car has a logical explanation, as cars are, almost always, outstanding time-savers and thus significantly improve quality of life.

Use of the car is not the mere result of an irrational and psychological attachment: it is a pragmatic consequence of the benefits it provides, the more simple life it allows in most cases and the access it grants to new activities.

The benefits generated by automobile mobility also induce a cost for society : road accidents, pollution, congestion, noise...

One of the major challenges faced by 21st century society is finding how to reconcile individual mobility needs with the reduction - or even elimination of automobile-related nuisances. To achieve this, we need to provide travelers with a real choice in terms of mobility.

In other words, allow them to go on safer, more eco-friendly trips : via simple and reliable access to other modes of transportation, the possibility to acquire cleaner and safer cars and lastly, via financial measures that incentivize them to favour cleaner modes of transportation rather than unconditionally sanctioning the use of cars.



“We must pressure policymakers at every level so that individual mobility remains a priority.”



Simon MIDAL
Deputy Chairman Paris/Ile-de-France



THE AUTOMOBILE CLUB ASSOCIATION IS COMMITTED TO IMPROVE ROAD SAFETY

Road accidents account for over 1 million deaths and 50 million injured annually throughout the world.

Despite the significant progress made in Europe over the past few decades, road accidents still claim the lives of nearly 38,000 people every year including nearly 4,000 in France. Here too, a lot remains to do to reduce the death toll and casualties on the roads.

Beyond the high emotional and financial burden on the families affected, road accidents also generate an overall social and economic cost that is equivalent to 1 to 3% of the GDP for most countries. In France, this annual cost adds up to over 25 billion Euros. Improving road safety stands among the ACA's top priorities.

ABOUT BEHAVIOUR

Emphasis must be placed on inexperienced drivers, as they, as a group, are exposed to high risks.

Public authorities should follow the example of other European countries that have already implemented post-driving license training courses enabling inexperienced drivers to improve their perception of road traffic, self-assessment and aptitudes.

ABOUT VEHICLE

By 2025, most of the new vehicles sold in the world will be fitted with a connection system allowing the development of booking and localization services, and access to applications pertaining to, for instance, vehicle maintenance, which will reduce the number of untimely breakdowns.

The fast roll-out of eCall technology could contribute to saving up to 4,000 lives in Europe.

The gradual automation of vehicles will play a key role in the improvement of road safety. The major players in the automotive industry foresee the launch of driverless cars for 2025.

An ongoing revolution which will require new adequate legal frameworks.

ABOUT INFRASTRUCTURE

The EuroRAP program, a European roads grading-system launched upon the initiative of Automobile Clubs at the European level, raises public awareness and provides road planners and road network engineers with reference information on their safety performance.

The ACA's requests should lead, in the short and medium-term, to the implementation of a EuroRAP - specific process in France for both national and departmental roadways

An audit on road infrastructures demanded by the ACA would make possible the elimination and protection of lateral obstacles as well as the implementation of consistent speed limitations everywhere, within the framework of the "Juste Vitesse" (Right Speed) program championed by ACA (www.moiJV.com).



"Each month, road accidents claim the lives of about 250 people. That is the equivalent of a monthly medium-haul planecrash in near general indifference. It is time to act!"

Alain JARLAUD
Deputy Chairman Champagne-Ardenne



"The Automobile Club Association actively supports FIA's the Road to 2025 program seeking to promote fair, intelligent and affordable mobility."

Christian GERONDEAU
Deputy Chairman for Mobility and Environment





THE AUTOMOBILE CLUB ASSOCIATION PUSHES FOR RESPONSIBLE MOBILITY

Today's automobiles are cleaner and more fuel efficient than ever thanks to technological advances that allow the decrease of toxic and CO₂ emissions per vehicle.

Motorists are also increasingly aware that greater environmental performance also rhymes with lower cost of use and lower taxes.

Setting ambitious goals for the reduction of CO emissions to be met by 2025 will boost innovation and benefit society as a whole.

This also supposes offering a stable environment in terms of incentivizing measures in order to promote the use of non-polluting technologies and fuels (attractive prices

and tax breaks), keeping in mind that individual mobility will remain an essential vector of well-being.

Progress in terms of improved motor vehicles fuel efficiency and environmental performance must continue via measures imposing stricter fuel economy standards and improved driver training in this field.

The ACA raises the awareness of motorists, businesses and public authorities on the major role eco-driving can play towards reducing fuel consumption.



“Major mobility progress can be achieved by encouraging intermodality through the development of new technologies.”



Jean-François PORNIN
Deputy Chairman Centre



THE AUTOMOBILE CLUB ASSOCIATION WORKS TOWARDS MAINTAINING ACCESS TO AFFORDABLE MOBILITY FOR ALL, an essential component to individual mobility

Individual mobility is too valuable to be restricted.

We must make sure that access to individual mobility, whether by car or other means, is wide-spread, affordable, flexible, safe and suits everyone's daily needs and requirements.

Individual transportation is a significant component in a person's quality of life.

Tax increases, on top of the costs of owning and using a vehicle, could soon make driving a car too costly a proposition for a large part of the population whilst public transportation does not provide a sufficient alternative for most individuals.

The INSEE places the car-related expenses second only to housing and before food in terms of household expenses, whereas in 1960 the food budget was two and a half times higher than that of transportation.

Every year, the ACA publishes its "Budget of the French Motorist" to allow anyone interested to monitor the changes in the average spending of French motorists.

Motorists should not have to bear new taxes. On the contrary, a sufficient part of the tax revenue generated

by motor vehicles should be spent on maintaining and improving current infrastructure so as to improve its safety and efficiency. Any change in the taxation structure must be consistent.

Thus, the implementation of the "user payer" principle would only be acceptable to users if it was fiscally neutral, so as to not penalize mobility and, moreover, discourage any evolution towards fuels and vehicles.

The ageing drivers' population will have a major incidence on the evolution of mobility patterns in terms of modes of transportation and vehicle use. In 2025, one third of the European population will be over 65.

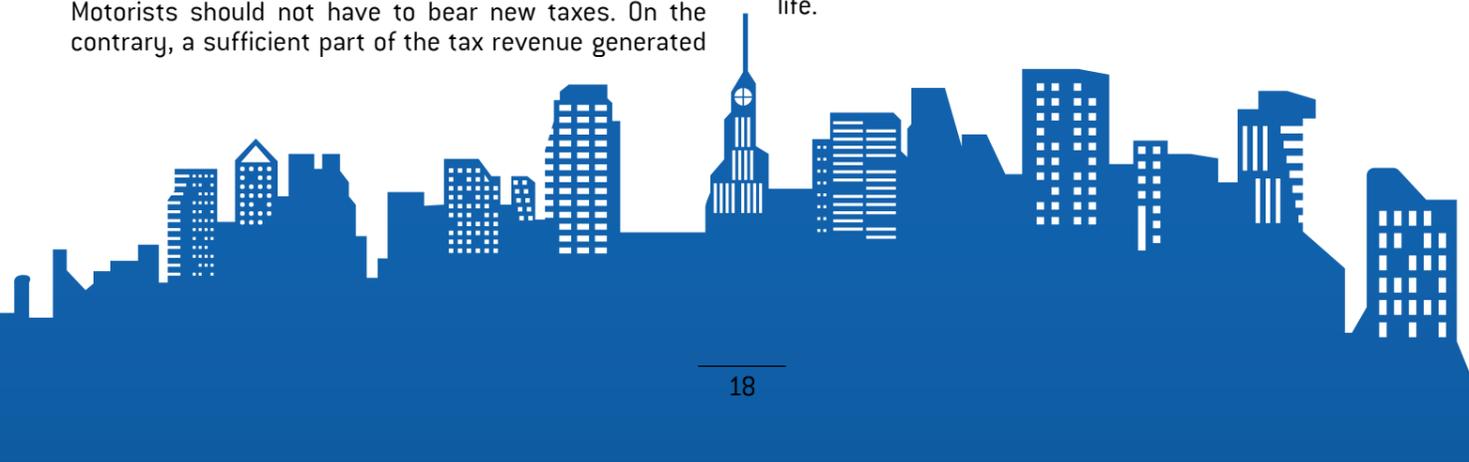
Elderly drivers often cut back or stop driving due to concerns regarding their ability to drive or for specific safety-related reasons.

We must implement alternative processes for this age group in order to maintain a high level of social interaction and mobility, two contributing factors to one's quality of life.



"Cars have gradually become the reference mode of transportation, a tool used by all social categories and more especially lower income households living in suburban or rural areas. We play a major role in representing their interests in front of future transportation planning."

Alain HUGARD
Deputy Chairman Bourgogne





THE AUTOMOBILE CLUB ASSOCIATION AND MOTORSPORT

L'Automobile Club Association est membre de la FIA, qui est également l'instance régissant le sport automobile mondial.

In that capacity, it encourages cars manufacturers to constantly promote innovative technologies, such as energy recovery systems which can then be transferred to cars destined for the consumer market.

Research is constantly undertaken so as to improve vehicle safety, and most innovations in modern cars directly spring from motorsports, which serves as a

permanent research laboratory: ABS (Anti-lock Brakes System), ESP (Electronic Stability Control), deformable passenger compartment, airbags, energy recovery when braking...

Granted a consultancy status by the United Nations since 1947, the FIA intervenes within the Work Party on R Traffic Safety (WP 1) and in the United Nation's World Forum for

Harmonization of Vehicle Regulations (WP 29), which have allowed for the development of improvements in terms of vehicle safety such as frontal and lateral crash tests, security systems for children, and electronic stability control.

Through these bodies, FIA continues to push for a greater harmonization of vehicle safety and emission standards,

such as the modernization of test cycles for light vehicles and the development of a harmonized standard regarding fuel.

But motorsports are also about passion. Through many sports associations tied to ACA on the regional level, dozens of motorsports competitions are organized.

“We must take advantage of technological innovation originating from motorsports so that all motorists can benefit from it.”



Gérard Blottière
Deputy Chairman Normandie and Poitou-Charentes

Pierre Gasly





SPOKEPERSON FOR ROAD USERS

The Automobile Club Association intervenes with public authorities in order to work for the right to mobility for all: retrospective of some of our actions.

LA CAMPAGNE #3500LIVES



La campagne vise à sensibiliser et à encourager les usagers de la route à respecter des règles de sécurité routière.

Consultable sur : www.ac-a.fr/3500lives

1 MILLION D'ADHÉRENTS



1 million, c'est le nombre d'adhérents qui confient aujourd'hui la protection de leur mobilité à l'ACA, 1^{er} Automobile Club français.

Consultable sur : www.ac-a.fr/1-million

LE BUDGET DE L'AUTOMOBILISTE®

Combien vous coûte votre voiture ?



Photographie objective des dépenses annuelles moyennes de l'automobiliste français "type".

Consultable sur : www.ac-a.fr/budget

LA JUSTE VITESSE, "MOI JV" !



Un site internet pour manifester son soutien à la Juste Vitesse plutôt qu'à un abaissement à 80 km/h.

Consultable sur : www.mojv.com

LÂCHE TON TEL



Sensibilisation des usagers de la route aux risques liés à l'utilisation du téléphone.

Consultable sur : www.lachetontel.eu

MY CAR MY DATA

Les données liées aux nouveaux systèmes de mobilité



Sensibilisation du public sur les données collectées par les véhicules connectés et la manière dont elles sont utilisées.

Consultable sur : www.mycarmydata.fr

CARTES GRISES EN LIGNE



L'ACA alerte le Gouvernement sur les dysfonctionnements du système des cartes grises en ligne.

Consultable sur : www.ac-a.fr/ants

OBJECTIF MOBILITÉ POUR TOUS



Les principales recommandations de l'ACA concernant la sécurité routière, la fiscalité, la mobilité urbaine...

Consultable sur : objectifmobilitepour tous.fr



Retrouvez en ligne tous nos dossiers sur : www.ac-a.fr/actions





PRESS DEPARTMENT

service_presse@automobile-club.org

- Yves Carra, Spokesman:
+33 (0)6 88 38 60 48
- Laure Kempf, Press officer:
+33 (0)3 69 06 46 06
- Céline Genzwurker-Kastner, Chief legal officer and Director of the public policy:
+33 (0)3 68 00 38 00

HEAD OFFICE

38 avenue du Rhin - 67100 Strasbourg - France

PARIS OFFICE

9 rue d'Artois - 75008 Paris - France

www.automobile-club.org

